

# YAMAHA PIANO SERVICEBOND<sup>SM</sup> ASSURANCE PROGRAM

## Customer Comments

Dear Customer: Please answer each question. Your comments are important to us. Thank You.

MODEL NO. <p style="text-align: center;">P22 SAW</p>	SERIAL NO. <p style="text-align: center;">268590</p>
DEALER NAME & ADDRESS SYRACUSE ARTIST PIANOS, LTD. 5780 CELI DR. East Syracuse NY 13057-2902	

*Merriman*  
*OK*

Your Name \_\_\_\_\_  
 City Schenectady State NY  
 Zip Code 12308



How would you rate your new Yamaha piano in the following categories?  
(check the appropriate box)

Tone	<input checked="" type="checkbox"/> Excellent	<input type="checkbox"/> Good	<input type="checkbox"/> Fair	<input type="checkbox"/> Poor
Touch	<input checked="" type="checkbox"/> Excellent	<input type="checkbox"/> Good	<input type="checkbox"/> Fair	<input type="checkbox"/> Poor
Beauty	<input type="checkbox"/> Excellent	<input checked="" type="checkbox"/> Good	<input type="checkbox"/> Fair	<input type="checkbox"/> Poor
Value	<input checked="" type="checkbox"/> Excellent	<input type="checkbox"/> Good	<input type="checkbox"/> Fair	<input type="checkbox"/> Poor
Overall Satisfaction	<input checked="" type="checkbox"/> Excellent	<input type="checkbox"/> Good	<input type="checkbox"/> Fair	<input type="checkbox"/> Poor

Which other brand did you most consider? Boston, Steinway

Which additional piano brands were considered? \_\_\_\_\_

How helpful was your Yamaha sales person in answering your questions?

Outstanding     Very Good     Satisfactory     Fair     Poor

Any additional comments? \_\_\_\_\_

Why did you choose a Yamaha piano?

Recommended:

Teacher     Piano Technician     Relative     Friend

Professional Musician/Artist     Other \_\_\_\_\_

Other factors:

<input type="checkbox"/> Tone	<input type="checkbox"/> Value	<input type="checkbox"/> Saw at concert or other event
<input type="checkbox"/> Touch	<input type="checkbox"/> Dealer Service	<input type="checkbox"/> Famous person plays it
<input type="checkbox"/> Reputation	<input type="checkbox"/> Overall Quality	<input type="checkbox"/> Used at School
<input type="checkbox"/> Past Experience	<input type="checkbox"/> Beauty	<input type="checkbox"/> Yamaha Warranty/Assurance Servicebond
<input type="checkbox"/> Salesperson	<input type="checkbox"/> Other _____	

If you purchased a Disklavier® piano: Where did you first learn about the Disklavier®?

In a dealer's store     Saw in a display (not in the dealer's store)     Internet/World Wide Web

Advertising:     Magazine     Newspaper     Radio     TV     CD Rom

What is your initial impression of your new Yamaha piano? \_\_\_\_\_

(If you need more space, use the back of this form)