

YAMAHA PIANO SERVICEBONDSM ASSURANCE PROGRAM

Customer Comments

Dear Customer: Please answer each question. Your comments are important to us. Thank You.

MODEL NO. <p style="text-align: center;">P22 BAO</p>	SERIAL NO. <p style="text-align: center;">278838</p>
DEALER NAME & ADDRESS SYRACUSE ARTIST PIANOS, LTD. 5780 CELI DR. East Syracuse NY 13057-2902	

█ Bakst

Your Name _____

Slingerlands NY

City _____ State _____

12159

Zip Code _____



How would you rate your new Yamaha piano in the following categories?
(check the appropriate box)

- | | | | | |
|----------------------|---|--|-------------------------------|-------------------------------|
| Tone | <input checked="" type="checkbox"/> Excellent | <input type="checkbox"/> Good | <input type="checkbox"/> Fair | <input type="checkbox"/> Poor |
| Touch | <input checked="" type="checkbox"/> Excellent | <input type="checkbox"/> Good | <input type="checkbox"/> Fair | <input type="checkbox"/> Poor |
| Beauty | <input type="checkbox"/> Excellent | <input checked="" type="checkbox"/> Good | <input type="checkbox"/> Fair | <input type="checkbox"/> Poor |
| Value | <input type="checkbox"/> Excellent | <input checked="" type="checkbox"/> Good | <input type="checkbox"/> Fair | <input type="checkbox"/> Poor |
| Overall Satisfaction | <input checked="" type="checkbox"/> Excellent | <input type="checkbox"/> Good | <input type="checkbox"/> Fair | <input type="checkbox"/> Poor |

Which other brand did you most consider? none

Which additional piano brands were considered? Kohler

How helpful was your Yamaha sales person in answering your questions?

- Outstanding Very Good Satisfactory Fair Poor

Any additional comments? They gave very good, unbiased information

Why did you choose a Yamaha piano?

Recommended:

- Teacher Piano Technician Relative Friend
 Professional Musician/Artist Other _____

Other factors:

- | | | |
|---|---|--|
| <input checked="" type="checkbox"/> Tone | <input checked="" type="checkbox"/> Value | <input type="checkbox"/> Saw at concert or other event |
| <input checked="" type="checkbox"/> Touch | <input type="checkbox"/> Dealer Service | <input type="checkbox"/> Famous person plays it |
| <input checked="" type="checkbox"/> Reputation | <input checked="" type="checkbox"/> Overall Quality | <input checked="" type="checkbox"/> Used at School |
| <input checked="" type="checkbox"/> Past Experience | <input type="checkbox"/> Beauty | <input type="checkbox"/> Yamaha Warranty/Assurance Servicebond |
| <input checked="" type="checkbox"/> Salesperson | <input type="checkbox"/> Other _____ | |

If you purchased a Disklavier® piano: Where did you first learn about the Disklavier®?

- In a dealer's store Saw in a display (not in the dealer's store) Internet/World Wide Web
 Advertising: Magazine Newspaper Radio TV CD Rom

What is your initial impression of your new Yamaha piano? I love it! I'm so excited to play it. It sounds full and the tone is round. It fits my needs perfectly

(If you need more space, use the back of this form)